e-Statement Sign-Up Instructions

Go to <u>www.nwbrockford.com</u>. Log into Online Banking (found on the lower left side of the home page) with your assigned Online User ID and password. If you do not remember or have lost your User ID, please call Customer Service at 815-987-4550 for assistance.

Once you're on the secure Northwest Bank Online Banking page, click the *Statements* tab.

On the Statements page complete the enrollment information:

- Your account number
- Last 4 digits of your Social Security Number/Tax ID#
- Last Name if Retail enrollment or Partial Business Name if Business enrollment
- Email address

Click <u>Continue</u>

On the Online Agreement and Disclosure page do the following:

- Read the disclaimer.
- Copy and paste the validation code into the box at the bottom of the page.
- Click <u>I Accept</u>.

On the My Login Profile and Delivery Preferences page, select the delivery preferences (Electronic or Printed/Mailed) for each account listed.

Click <u>Update Preferences</u> at the bottom of the page to activate your changes.

A message will appear at the top of the page in red stating "Your preferences have been saved."

Welcome to e-Statements! You have now completed the Sign-Up process for electronic statements. You can expect to receive an e-mail notification when your statements are ready to view.

You will find your statements in the *Statements* tab. Disclosures, Notices and Statement Inserts are shown in the *Other Documents* tab.

For questions please call 815-987-4550.

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